



MASSACHUSETTS GENERAL HOSPITAL

Title:	Disruptive Behavior
Division:	Gordon Center for Medical Imaging (GCMi)
Applies to:	Non-Clinical Professional Staff Members
Effective Date:	April 1, 2020

POLICY:

- 1.1 All hospital employees that observe disruptive behavior in the Gordon Center for Medical Imaging must document and report the event to their mentor or PI and to the Director of the Gordon Center for Medical Imaging.
- 1.2 Disruptive and inappropriate behavior is interaction among Hospital personnel, patients, family members or others that interferes or may interfere with patient care or Hospital operations or adversely affects the wellbeing or quality of work life of hospital or department employees. Such behavior includes, but is not limited to, verbal abuse, loud or obscene comments, offensive comments based upon an individual's gender, race, ethnicity, religion, disability or sexual orientation, misuse of equipment, or inappropriate or unprofessional physical contact or gestures.
- 1.3 Corrective action may result in the suspension or termination of employment, suspension or termination of Hospital privileges, or temporary or permanent exclusion from research and clinical operations.